# OPEN DAY AT REMUS HORSE SANCTUARY

### What will be Open?

We want you to feel safe and be safe, so we have applied caution and only opened the areas that we feel are safe to do so. The site will be a totally outdoor environment with all buildings closed off and out of use.

# What Safety Measures will be in place?

When you visit, we will also have some new safety measures in place. Please respect the rules and guidelines for your own protection and the safety of others. Those that do not follow the guidelines may be approached by staff and may be asked to leave.

# We promise to keep you feeling safe by introducing the following:

#### **ADMISSION**

- Tickets are pre-booked online or over the telephone.
- We ask that you show proof of your booking confirmation on arrival, ie paper copy, or shown on a device/phone.

# **GENERAL**

- Training of all staff and volunteers.
- There will be no one way system but we ask that you adhere to Social Distancing guidelines (2 metres).
- Fencing to be disinfected prior to and during the afternoon.
- There will be stalls.
- If you wish to take part in the Fun Dog Show in September, this starts at 2.00pm so please arrive by at least 1.30pm, Class entry is £2.00 each.
- All buildings will be closed off and out of use.
- Stall Holders, Staff and Volunteers to wear masks or visors when approached by others.
- Toilet to be cleaned regularly.
- Please check our Facebook page for any notices of road closures to the Sanctuary etc. on the day.

#### **REFRESHMENTS**

- Tables to be set adhering to 2 metre distancing or 1 metre if back to back.
- Waitress service all tables and arms of chairs cleaned after use.
- The refreshment area will consist of only 14 tables and we ask you to respect others and vacate the seats once you have finished your drink/snack. We will only be serving a small amount of refreshments to include cakes, pastries, crisps and chocolate bars. We will however be serving a cream tea consisting of two scones, jam and cream at a cost of £8.00 but we ask that you pre-order by calling the Sanctuary on 01277 356191 before 2.30pm on the Wednesday prior to the Open Day.

## What we need you to do:

- Scan the NHS QR Code using your NHS Covid-19 App at the main entrance. Your contact details will not be held.
- Wear masks or visors in busy areas or when less than 2 metres from someone else.
- Wash your hands for 20 seconds after using facilities and after handling the animals and before eating or drinking.
- Use hand sanitiser when necessary.
- Do not visit us if you have been showing any COVID symptoms in the last 14 days.
- Please follow Government advice and sneeze/cough into a tissue or into your arm.

# WE HOPE YOU HAVE A GREAT TIME AND ENJOY THE BEAUTIFUL SCENERY AND OUR WONDERFUL ANIMALS.